

Serial #: 09/549,236  
In reply to Office action mailed: August 26, 2004  
page 1 of 13

RECEIVED  
CENTRAL FAX CENTER  
OCT 26 2004

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial #: 09/549,236  
Applicant: Carley, et al.  
Filed: April 13, 2000  
Title: ERROR AND LOAD SUMMARY REPORTING IN A HEALTH CARE SOLUTION  
ENVIRONMENT

TC/AU: 3626  
Examiner: Morgan, Robert W.  
Docket #: 060021-340501


Please do not enter

RWM

11/26/04

**CERTIFICATE OF TRANSMISSION**

I hereby certify under 37 CFR 1.8 that this correspondence is being transmitted by facsimile to "Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" via the facsimile number 703-872-9306 on October 26, 2004.

  
Ann Pommler

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450,  
Alexandria, VA 22313-1450

**AMENDMENT**

In response to the Office action mailed 26 August 2004, please accept the following amendments and arguments.